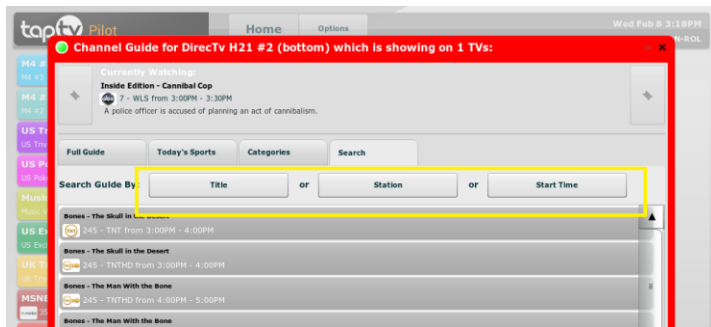


Changing Channels

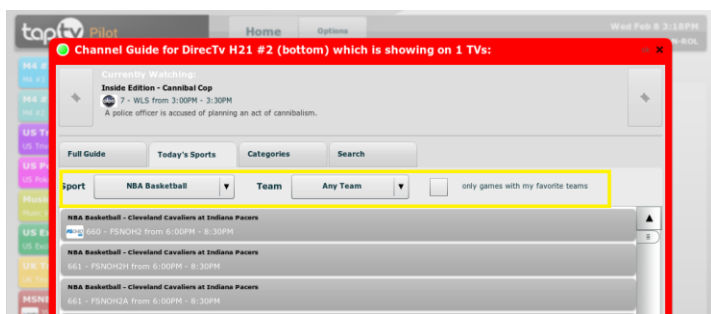
- 1.) Select an input source on the left column (Fig. 1)
- 2.) Then select **GUIDE** and a new window will open with the available content from you provider. (Fig. 2)

- (1) Indicates the current channel and show being played on this input source.
- (2) Indicates the name of this input source.
- (3) Indicates the quantity of TVs using this input.
- (4) Indicates guide content search options.

By selecting **SEARCH** (below) you will be able to select options including show **TITLE**, **STATION**, or **START TIME**.



By selecting **TODAY'S SPORTS** (below) you will be able to select events sorted by **SPORT** or by **TEAM**.



- 3.) Select the desired content by touching the program once. You will notice it change from gray to a new color when selected.
 - 4.) Once your program is selected, press the **CLOSE** button.
 - 5.) Locate your new program in the input list on the left side of the screen.
 - 6.) Touch the program once to highlight it.
 - 7.) Then touch the TV icon on the map that you want it to play on. The screen will highlight momentarily then change to match the color of the program you have assigned. (Fig. 3)
- Once you've assigned an input to a TV, you can apply that same input to other TVs. Highlight the TV that has the content you want, and immediately touch any other TV. That input will be copied over to the additional TVs.

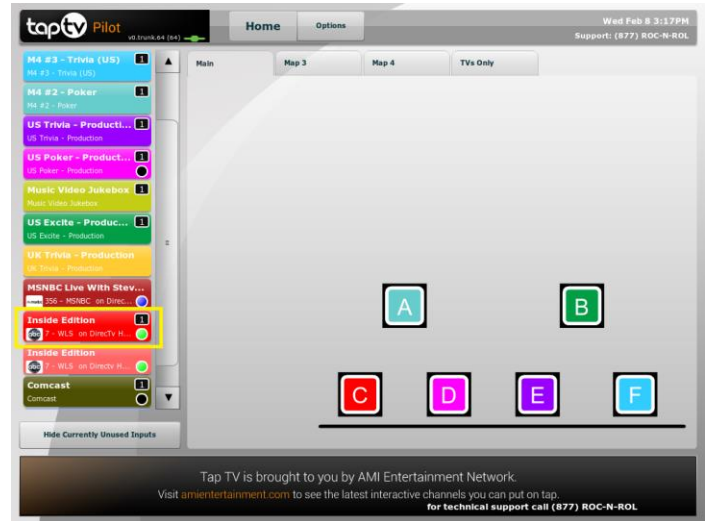


Fig 1



Fig 2

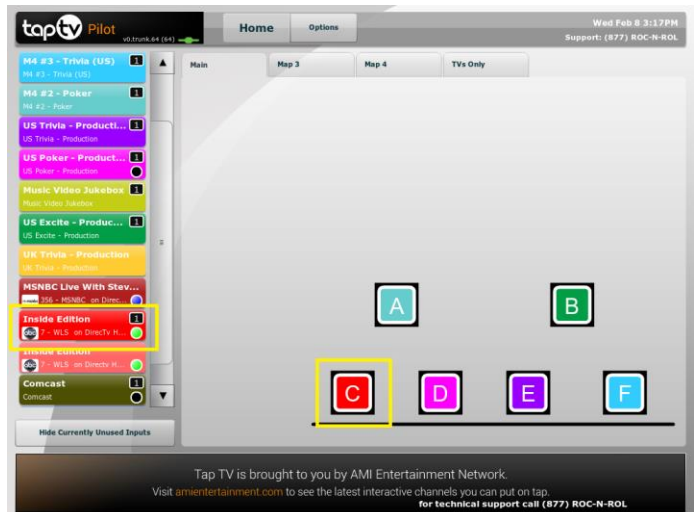


Fig 3

Program Options

You can access additional options by highlighting a program from the Program List. By clicking on the program once, you will receive the following options:

Details: Information regarding the current program selected will be located in the header of the Guide window.

Favorites: This will display your pre-selected Favorite channels. If you select one of your Favorites, the original program will change to the programming on the Favorites channel. Learn more about Favorites on page 21 of the User Manual.

Remote: The tuning number pad allows you to change the current program to a different program by entering a new channel number directly from the number pad. Simply enter the new channel number and click Send.

Reservations – Tap TV PRO offers you the ability to select programs in advance of their show times. To use this feature, follow the steps below.

- 1.) Select an Input, then Guide and search for the desired program you wish to play later in the day
- 2.) Touch the icon to select that program
- 3.) Touch the Reservations icon in the upper right of the guide and your program will appear in the menu
- 4.) Assign this input to the desired screens in the usual manner.*

***The reservation is only set after you assign it to a screen or group of screens. Once assigned, your screens will automatically change to the reserved program at the start time of the reservation.**

Frequently Asked Questions

Q: *Can I still change the channel using the remote control if necessary?*

A: Yes. The Pilot is designed to allow use of a remote control while still offering full functionality. For most TVs, changes done by a remote control will be reflected on the Pilot within a few minutes.

Q: *Do I need to shut down the Pilot at the end of the day?*

A: No, you should not shut down the Pilot. The Pilot receives continuously updated information. It is very important that the Pilot be up and running for these updates. The Pilot also performs a series of automated system restarts at 7:00am local time to ensure system functionality.

Q: *Why can I change the channel for one program input and not another?*

A: The Pilot communicates with each program input independently. If you are unable to control a tuner in the list, confirm the status of the communication by looking at the color of the dot in the upper right corner of that program. If it is not green, you may need to power cycle the tuner in the rack or red button reset it.

Q: *I rebooted my Pilot and it came back to a black screen with Tap TV and 2 arrows showing. How do I get my Home screen back?*

A: Seeing this screen after a reboot indicates your Tap TV router has lost connection to the internet. Confirm your Ethernet connection to the router and the router to the modem. You may need to reset your modem and router to restore service.

AMI Technical Support:

877-762-6765