



# AMI STAFF REWARDS

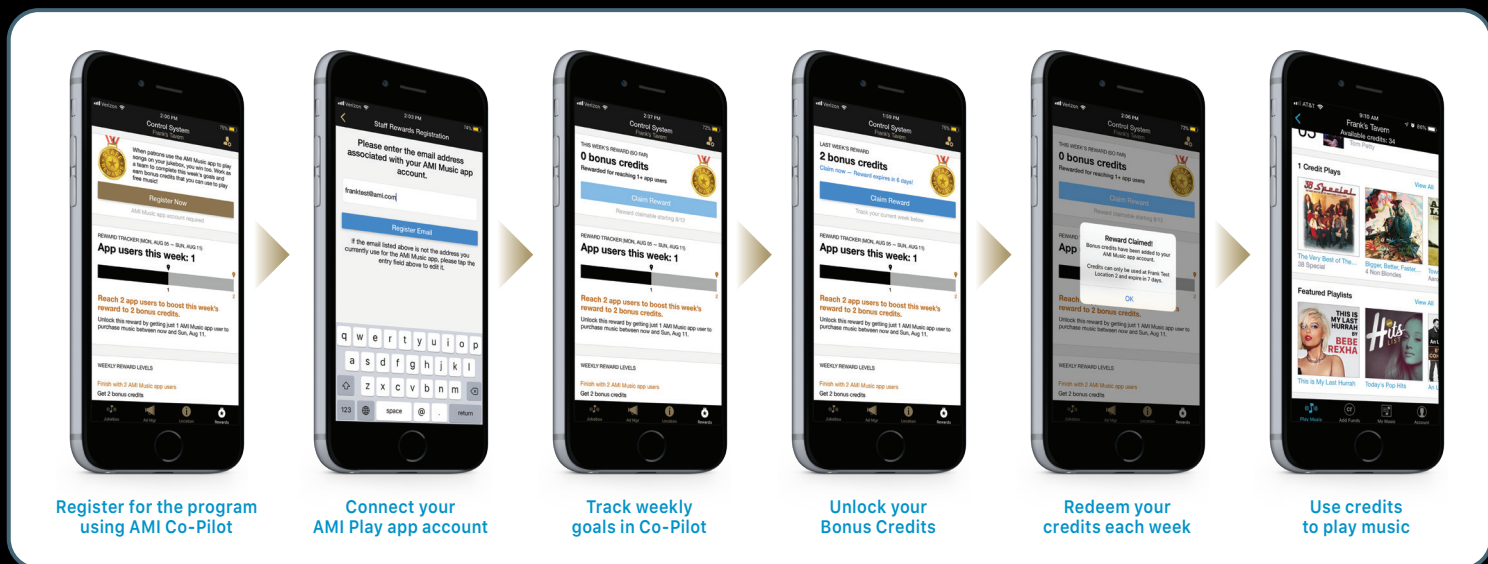
## Earn Free Jukebox Credits

AMI's Staff Rewards program helps you create an engaging music atmosphere. Encourage patrons to play their favorite songs using the AMI Play app and earn free credits! As more patrons – and staff – play the jukebox, your venue will come alive with an authentic and organic music experience.

### HOW STAFF REWARDS WORKS FOR YOU

Develop a fun in-venue experience as staff members work as a team to engage patrons, drive paid jukebox plays, and earn their own credits.

### ENROLLING IS FREE AND EASY



CONTACT YOUR AMUSEMENT OPERATOR FOR DETAILS



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# STAFF REWARDS FAQ

## What are the perks of AMI Staff Rewards?

- Staff members earn Free Credits based on hitting weekly goals for song purchases via AMI Play.
- Keeps staff, bartenders, servers, etc. engaged with promoting the jukebox.
- Helps develop team chemistry as staff members work together to unlock higher tiers of bonus credits.
- Staff members using credits to play the jukebox creates a more engaging music atmosphere at your venue.
- Patrons become more engaged with the jukebox, staff, and venue.
- The Staff Rewards program requires using the Co-Pilot app, which also controls the device (volume, reject, change background music) and gives you access to the Ad Manager tool (promote Happy Hour, specials and more).

## How do I enroll in staff rewards?

- All staff members are automatically enrolled once the Operator enables Staff Rewards, but you need to register with an active AMI Play account.
- Log in to the Co-Pilot app and tap on the Rewards heading.
- Tap on the Register button.
- Enter the email address associated with your AMI Play account to complete registration.

## How do I earn credits with staff rewards?

- Credits are earned based on the number of unique AMI Play users who use the app to make paid selections on the jukebox at your venue.
- Users are only counted once per week.
- Your user goals reset every week.
- Once registered, the Co-Pilot app automatically starts tracking your weekly progress.

## How do I follow my weekly progress?

- In the AMI Co-Pilot app, tap the Rewards tab to see weekly progress.

## How do I redeem my credits?

- Earned credits can be transferred to your linked AMI Play account.
- Log in to the Co-Pilot app, tap on Rewards, and press the Claim Reward button.
- On the next screen, enter the email address associated with the AMI Play account. Press Claim Now to finish transferring credits.
- Check into your venue in the AMI Play app to spend your bonus credits.
- Credits can only be used at the location where they were earned.
- All credits need to be redeemed within 7 days after becoming available.
- All redeemed credits expire after 7 days if not used in AMI Play.

## I am a location owner. My bartender left. What do I do?

- In order to disable the employee from accessing the jukebox and earning free credits, you need to remove the employee from having Co-Pilot access. Once Co-Pilot access is removed, the user will no longer have any privileges provided by the Staff Rewards program.